**ANNOUNCEMENT NUMBER: 11-106** 

# SUBJECT: Administrative Clerk, FSN-06 (BASRAH)

DATE: 07-06-2011

OPEN TO: All Interested Candidates/All Sources

FROM: Human Resources Office

POSITION: Administrative Clerk, FSN-06; FP-08\*

OPENING DATE: July 6, 2011

CLOSING DATE: July 20, 2011

WORK HOURS: Full time: 40 hours/week

**SALARY:** \*Ordinarily Resident (OR): 18,782 USD p.a. (Starting Basic salary)

(Position Grade: FSN-06)

\*Not-Ordinarily Resident (NOR): 35,753 USD p.a. (Starting Basic salary)

(Position Grade: FP-08)

# ALL ORDINARILY RESIDENT (OR) APPLICANTS MUST HAVE THE REQUIRED WORK AND/OR RESIDENCY PERMITS TO BE ELIGIBLE FOR CONSIDERATION.

The U.S. Embassy in Baghdad is seeking individuals to fill the position of **Administrative Clerk** in the General Services Office in **BASRAH**.

### **BASIC FUNCTION OF THE POSITION**

The incumbent provides administrative support to the General Services Officer and serves as the initial point of contact for Consulate personnel who require GSO services. The incumbent reports directly to the General Services Officer.

### **QUALIFICATIONS REQUIRED**

All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

- 1. Completion of secondary school is required.
- 2. One year experience working in an administrative assistant or secretarial position is required.
- 3. Good working knowledge (Level III) speaking/reading/writing English & Arabic is required. Language proficiency will be tested.
- 4. Good working knowledge of basic office management practices is required.
- 5. Demonstrated good customer service experience in an environment where cultural and interpersonal sensitivity is required.
- 6. Ability to use computers and standard MS applications and programs is required.

# **SELECTION PROCESS**

When fully qualified, U.S. Citizen Eligible Family Members (USEFMs) and U.S. Veterans are given preference. Therefore, it is essential that the candidate specifically address the required qualifications above in the application.

# **ADDITIONAL SELECTION CRITERIA**

- 1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
- 2. Current employees serving a probationary period are not eligible to apply.
- 3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
- 4. Currently employed U.S. Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- 5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.

### TO APPLY:

Interested candidates for this position must submit the following for consideration of the application:

- 1. Universal Application for Employment as a Locally Employed Staff or Family Member (DS-174); **or**
- 2. A current resume or curriculum vitae that provides the <u>same information</u> found on the UAE (see *Appendix B*); **or**
- 3. A combination of both; i.e. Sections 1 -24 of the UAE along with a listing of the applicant's work experience attached as a separate sheet; **plus**
- 4. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional US Veterans preference must submit documentation confirming eligibility for a conditional preference in hiring with their application.
- 5. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

### **SUBMIT APPLICATION TO**

Interested applicants may apply for this position by filling out the DS 174-Universal Application for Employment form and emailing it to <a href="mailto:BaghdadHR@state.gov">BaghdadHR@state.gov</a>.

To view the DS 174-Universal Application for Employment form (UAE) and application instructions, please click on below:

http://iraq.usembassy.gov/iraq/jobs.html

E-mails received without the appropriate subject line will not be considered. Your e-mail must states the vacancy title and vacancy announcement number in the subject line, for example: VA 11-106 Administrative Clerk (BASRAH)

**CLOSING DATE FOR THIS POSITION: JULY 20, 2011** 

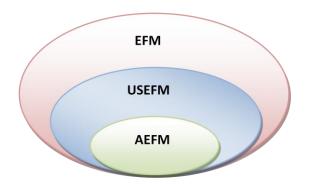
The US Mission in Baghdad provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

Approved: SHRO/WDG Cleared: SMO/JIW Drafted: HRA/HS

# Appendix A

## **DEFINITIONS**



This diagram demonstrates how an Appointment Eligible Family Member (AEFM) is also a US-citizen Eligible Family Member (USEFM) as well as an Eligible Family Member (EFM).

- 1. <u>Eligible Family Member (EFM):</u> An individual related to a US Government employee in one of the following ways:
  - Spouse or same-sex domestic partner (as defined in <u>3 FAM 1610</u>);
  - Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
  - Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
  - Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers)
    of the employee, or of the spouse, when such sibling is at least 51 percent dependent on
    the employee for support, unmarried, and under 21 years of age, or regardless of age,
    incapable of self-support.
- 2. <u>US Citizen Eligible Family Member (USEFM):</u> For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:
  - US Citizen; and,
  - EFM (see above) at least 18 years old; and,
  - Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
    - 1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
    - 2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.
- 3. <u>Appointment Eligible Family Member (AEFM):</u> EFM (see above) eligible for a Family Member Appointment for purposes of Mission employment:

- Is a U.S. citizen; and
- Spouse or same-sex domestic partner (as defined in <u>3 FAM 1610</u>) or a child of the sponsoring employee who is unmarried and at least 18 years old; and
- Is listed on the travel orders or approved Form <u>OF-126</u>, Foreign Service Residence and Dependency Report, of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed *service* member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan (AIT), and who is under chief of mission authority; and
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, office of the American Institute in Taiwan.
- Does not receive a Foreign Service or Civil Service annuity
- 4. <u>Member of Household (MOH):</u> An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:
  - Not an EFM; and,
  - Not on the travel orders of the sponsoring employee; and,
  - Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a US Citizen.

- 4. **Not Ordinarily Resident (NOR)** An individual who:
  - Is <u>not</u> a citizen of the host country; and,
  - Does not ordinarily reside (OR, see below) in the host country; and,
  - Is not subject to host country employment and tax laws; and,
  - Has a US Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

- 5. **Ordinarily Resident (OR)** A Foreign National or US citizen who:
  - Is locally resident; and,
  - Has legal, permanent resident status within the host country; and,
  - Is subject to host country employment and tax laws.

EFMs without US Social Security Numbers are also OR. All OR employees, including US citizens, are compensated in accordance with the Local Compensation Plan (LCP).

# Appendix B

If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information equal to what is found on the UAE.

# Failure to do so will result in an incomplete application.

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (if known)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Current Address, Day, Evening, and Cell phone numbers
- G. U.S. Citizenship Status (Yes or No) & status of permanent U.S. Resident (Yes or No; if yes, provide number)
- H. U.S. Social Security Number and/or Identification Number
- I. Eligibility to work in the country (Yes or No)
- J. Special Accommodations the Mission needs to provide (Yes or No; if yes, provide explanation)
- K. If applying for position that includes driving a U.S. Government vehicle, Driver's License Class / Type
- L. Days available to work
- M. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- N. U.S. Eligible Family Member and Veterans Hiring Preference
- O. Education
- P. License, Skills, Training, Membership, & Recognition
- Q. Language Skills
- R. Work Experience
- S. References

# Vacancy Announcement

U.S. Embassy, Iraq



Announcement Number:11-106

# **SUBJECT:**

Administrative Clerk (Basrah)-FSN-6 Major duties and Responsibilities **Opening Date: 07-06-11** 

**Closing Date: 07-20-11** 

### Administrative/clerical

30% of time

Assists the GSO with the coordination of operations in all GSO sub-units, manages the flow of GSO correspondence and maintains GS office records and files. Sorts, photocopies, and distributes all incoming unclassified cable traffic and correspondence for the section. Picks-up, sorts, and distributes official and personal GSO mail, pouches, and packages from the mailroom and APO. Answers the primary GSO phone line and directs callers to the appropriate GSO office or individual.

# Coordinating activities of the GSO Office or Customer Service

40% of time

Maintains all forms, lists, and other documents provided to Embassy community by GSO, such as transportation requests, work orders, expendable supplies requests, etc. Assists clients in completing work orders, supply requests, transportation requests, and other forms of requests for GSO service. Receives and reviews request forms and forwards them to the appropriate section for consideration. On behalf of the GSO, follows-up on requests for GSO service to ensure customer satisfaction. Serves as primary contact for the maintenance of office machines under GSO responsibility. Serves as Supply & Property coordinator for the GSO.

Other duties 30% of time

Prepares public and internal presentations using Microsoft Word, Excel, Access and other PC applications. Drafts Admin Notices, Management Policies, cables, and GSO bulletins for the Embassy newsletter. Maintains a log to track actions assigned by the S/GSO, such as drafting cables, letters, memoranda, and reports. Communicates with GSO staff to insure reporting deadlines are met.